

Refund & Cancellation Policy

AmberRose Holistic therapies does not offer refunds, however under certain circumstances, at Kate's discretion, the following will be applied:

- 48-hour cancellation policy – If you cancel prior to 48 hours' notice, your appointment or event ticket will be rearranged for a future date.
- If you cancel your appointment less than 48 hours prior to your appointment or event your deposit will be taken and you will lose your tickets for events (unless you sell your events tickets privately, in which case, please inform Kate)

Cancellation Notice Booking in advance with AmberRose Holistic Therapies by Kate is required. AmberRose Holistic Therapies by Kate requires 48 hours cancellation notice to any changes, if you cannot attend the booked session. If any appointment is cancelled within 24 hours or doesn't turn up to their session without notice or unless a valid medical reason as an exception, we have the right to keep 100% of the treatment/training costs.